

EZ-CARE

Upgrading to EZ-CARE2 from KidsCare

Upgrade Plan

We recognize the substantial investment our KidsCare clients have made, so we have designed a trade-in program that preserves your existing investment. All clients who are on support will receive a **100% trade-in credit** of their previous investment towards the cost of their EZ-CARE2 system.

**The “Management Package” most closely matches the KidsCare system
Package Price = \$1,995 (\$580 Savings!) + 100% trade-in credit**

Management Package Modules

Modules	Modules
• Database/Center	• Staff Drawer
• Family/Child Drawer	• Custom Report Writer
• Advanced Attendance & Billing	• Database Personalization
• Accounts Receivable/Cash Receipts	

Additional Modules Available

Modules	Modules
TimeClock *	Click-To-Pay
Door Release Software	Accounting Package (GL, AP and Payroll)
Waiting List	EZ2-Post Accounting Interface (QuickBooks)
EZ-EFT	Insta-Merge
WebLink™ (Online Forms)	Child Care Food Program
* If using DOS TimeClock, upgrade to Windows TimeClock is \$200	

Customer Support

We want the transition to EZ-CARE2 to be as smooth as possible. To help, we will automatically transition your support level to **Enhanced** at no additional cost for the remainder of your support contract (please speak with your account manager if your support contract is within 3 months of expiration). This includes access to our professional support team via toll-free numbers, with a guaranteed 3-hour response time, and emergency interrupt if the support lines are busy.



Commonly Asked Questions

What are the hardware and network requirements?

Single User or Workstation	Minimum	Recommended
Operating Systems	Windows 2000	Win NT/2000/XP
Processor Speed	500 MHz	1 GB or better
Memory (RAM)	256 Mb	512 Mb or more
Available Hard Drive Space	100 Mb	1 Gig or more
Video Memory	4 Mb	8 Mb
Network Card	100BaseT	Same
Other Hardware	CD ROM Drive	Same
EZ-CARE2 is "Network Compatible" using any network platform. You should consult your network administrator prior to installation to make sure your network will perform acceptedly.		

How will I get my current information into EZ-CARE2?

We can import your existing database(s) into EZ-CARE2. The basic data conversion fee is \$150, which includes:

- Design of a new Family/Child Drawer
- Import of current demographic and accounts receivable data
- Setup of accounts receivable categories

Here are the additional import and setup services available to you, along with the cost. You may want to discuss your particular needs with your account manager:

- Convert Staff Data \$75
- Convert Waiting List \$75

How long does the conversion to EZ-CARE2 take and what is the process?

You send us a backup of your data and keep working as normal. We will setup your system (customize screens and import your data) in about 5 business days. 24 hours before completion, we will ask you send us your most recent data, then we will deliver your system the next day with your converted data. You'll be ready to begin using with almost no interruption!

What training will be available?

To speed your ability to take advantage of EZ-CARE2's powerful features, we offer webinars, on-site and virtual on-site training. To find out more about how we can help you get the most beneficial use of your system, please visit: www.ezcare2.com/training

I'm ready! How do I proceed?

Please call your account manager at (800) 220-4111 to answer any questions and begin the process.