

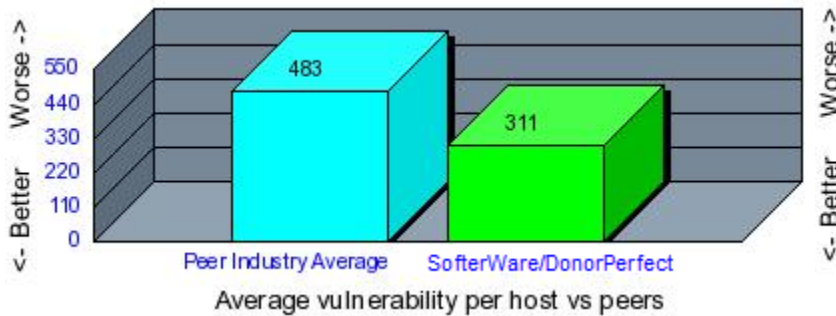
December 14, 2011



To Whom It May Concern:

On December 2, 2011, Pivot Point Security conducted a security assessment for SofterWare Inc. to certify that the information technology resources integral to delivering services to their clients were secured in a manner consistent with SofterWare's security objectives, and that information technology risks were mitigated to an acceptable level.

This assessment included a vulnerability assessment and penetration test of thirty-five of SofterWare's public facing systems. The intent of the assessment was to assess the security posture of these systems. **We have determined that SofterWare's external systems were secured at a level consistent with industry best practice, and above that of peer organizations that we have tested.**



Pivot Point Security has been architected to provide maximum levels of independent and objective information security expertise to our varied client base. The team responsible for conducting security assessments of this nature is led by a Certified Information Security Auditor/IRCA ISO 27001 Auditor and includes personnel appropriately qualified to render this opinion (e.g., Certified Information System Security Professionals, Microsoft Certified System Engineers, Certified Ethical Hackers, etc.)

If there are any questions regarding this attestation, please feel free to contact me at 609.581.4600 x300.

John Verry, CISA
Principal Enterprise Security Consultant

www.PivotPointSecurity.com

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